

## Overview

OneFifteen is excited to share that you can now access addiction treatment services through OneFifteen's Hybrid Care Program. The program offers a comprehensive Substance Use Disorder treatment model that makes it easy for participants to access medical and coordinated care. Through the OneFifteen portal, participants can conveniently join appointments, message with their care team, and set goals for recovery.

## What your patient can expect after enrollment

- Direct care provided by **Physicians and NPs** with addiction and psychiatry expertise and wraparound services by a **Care Advocate**
- Medications for substance use disorders and mental health disorders
- Clinical assessments to track progress and recovery
- Evaluation and referral support for mental health conditions
- Personalized, patient-centered recovery treatment

## Care Advocate Services

- Personalized, comprehensive care coordination
- Link patients to recovery resource supports in their community
- Help patients navigate health care and support services for themselves and their families
- Share relevant, consented information about how a patient is progressing towards recovery back to referral care teams.
- Support for recovery choices and goal setting

## Patient Eligibility Criteria

Discuss with patients during an in-person visit and assess if OneFifteen is a good fit for your patient's medical and recovery needs. To be eligible patients must meet the following criteria:

- Ohio Caresource Member residing in Franklin County, Ohio
- Have Substance Use Disorder. **Note:** Patients are excluded if their only substance use disorders are Cannabis and/or Tobacco Use Disorder.
- Appropriate for outpatient level of care (1.5, 1.7 ASAM level of care)
- 18 years of age or older
- Can read and write in English
- Have either an iPhone or Android Phone, computer or ipad and an email address



To refer a participant to the Hybrid Care program **scan the QR code or visit <https://bit.ly/4foD9Zh>** to complete the Informational Form. Referrals can be made 24/7. A Care Advocate will then reach out within one business day to confirm enrollment and establish the patient's initial physician and Care Advocate appointment.

## What are the costs associated with the program

If patients have any questions about their benefits and potential out of pocket costs, they should call the number on the back of their insurance card to learn more. After enrollment, a Care Advocate will support payment and benefit navigation, too.



**Questions?** You can obtain more information by calling OneFifteen to speak to a team member directly at (614) 285-3004 between the hours of 9-5 PM EST Monday - Friday.